

Reno, NV 89511 Ph: (775) 851-7114 Fax: (775) 826-7115 www.wileysreno.com NV License #58249, #76973

P. O. Box 19001

PLUMBING & HEATING, Inc.

SERVICE REPAIR & NEW INSTALLATION

Privacy Policy

Effective Date: July 24, 2025

Wiley's Plumbing & Heating, Inc. www.wileysreno.com

1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, home/business address, etc., submitted through contact forms or service requests.
- Automatically Collected Data: IP address, browser type, device information, and pages visited through cookies and analytics tools.

2. How We Use Your Information

We use the collected information to:

- Respond to your inquiries and provide requested services
- Schedule appointments or follow up on service requests
- Improve our website and customer experience
- Send occasional updates or promotional emails (if you opt in)
- Comply with legal obligations

3. Sharing Your Information

We do not sell your personal information.

We may share information with trusted third-party service providers (e.g., website hosting, analytics, email platforms) under strict confidentiality agreements, and only to the extent needed to perform their services.

4. Cookies and Tracking Technologies

Our site may use cookies to enhance user experience and track usage data. You can disable cookies in your browser settings, though some site features may not function properly.

5. Your Privacy Rights

Depending on your location, you may have the right to:

- Access or correct your personal information
- Request deletion of your information



P. O. Box 19001 Reno, NV 89511 Ph: (775) 851-7114 Fax: (775) 826-7115 www.wileysreno.com NV License #58249, #76973

PLUMBING & HEATING, Inc.

SERVICE REPAIR & NEW INSTALLATION

- opt out of promotional communications

To exercise any of these rights, contact us at:

info@wileysreno.com

(775) 851-7114

6. Data Security

We implement reasonable physical, technical, and administrative safeguards to protect your information. However, no method of transmission over the internet is 100% secure.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these sites.

8. Children's Privacy

Our services are not intended for individuals under 13 years of age, and we do not knowingly collect personal data from children.

9. Changes to This Policy

We may update this Privacy Policy from time to time. The "Effective Date" at the top will reflect the latest revision. Continued use of our website means you accept any changes.

10. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

Wiley's Plumbing & Heating, Inc.

- PO Box 19001, Reno, NV 89511
- info@wileysreno.com
- (775) 851-7114